



All-In-One Repair Management Portal

- All-In-One Repair Portal: Supports tickets, parts, claims, reports, dashboards.
- Integrated with Major Systems: Seamless integration with Samsung, ServicePower, AHS, Midea, NSA, Encompass, Marcone.
- Customer Communication: Automated SMS updates.
- Status Management: Automated tracking of repair progress.
- Part Inventory: Efficiently manage parts.
- BMS Migration: Seamless migration from current system.
- Payment Support: Accepts credit card payments.
- KPI Reports: Includes FTF, TAT, LTP, revenue reports.
- Mobile Support: Optimized for mobile devices.



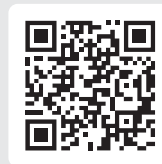
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EARLYREPAIR

Cloud based In-home Repair
Business Management System
SaaS Solution



www.earlyrepair.com



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EARLYREPAIR

- Service partner in excellence with leading service providers.



Ticket Management

- To-do list management
- Bottleneck monitoring support
- Local OOW tickets
- Automated SMS Text Communication including self-schedule
- Work Calendar / Map / Planner support
- Technician Activity Analysis
- Mobile Web/App support
- Daily/hourly ticket statistics email



Mobile Web/App Support

- Compatible with iOS and Android web browser
- Customer signature and automatic confirmation email
- Credit Card payment support
- SMS text communication with CSR, customer and technician
- Vehicle Tracking
- Mobile Part Receive / Physical Part Inventory



Parts and Inventory

- Part Order / Receive / Reserve / Daily Pickup and Collection / Return
- Part Inventory Management with Lot feature
- Model-Part List and Document Management
- Automatic Part Triage Management
- Part Alert Management
- Physical Part Inventory
- Web based barcode print



Repair Schedule & Dispatch

- Automatically calculated mileage for each trip
- Back-end oriented schedule based on tech's availability
- Visualized work route with the map
- Unique color pin per technicians to distinguish their work route
- Built-in work assignment system by tech and office location
- Address verification system to provide optimized travel route